

# ACCESS STATEMENT FOR KINGSWAY GUESTHOUSE

## INTRODUCTION

We aim to cater for all our guests who we accommodate in our 3 guest bedrooms, 2 doubles and 1 twin on a bed and breakfast basis.

Kingsway is a non smoking premise throughout and is advertised as such. All public areas and room floors are covered with short pile fitted carpets. There are no overlaying loose rugs or mats and no wood flooring. All en-suite areas are fitted with non slip cushion floor. All rooms and public areas are fitted with smoke alarms/

If you have any specific questions or enquiries please feel free to contact us by telephone or e-mail and we will endeavour to help.

## PRE ARRIVAL

Newcastle is the nearest airport being 50 miles away where car hire is available.

The nearest train station is Alnmouth 16 miles away.

A local taxi service is available details and arrangements on request.

Local bus service from Alnwick into the village stopping 2/3 minutes walk away.

The Doctors surgery is located in the village. All other medical services are available in Alnwick 14 miles away.

Advance bookings by telephone or e-mail. Deposit required on booking and is only returnable at the Managements discretion. Payment on departure is by cash only we have no facilities for debit/credit cards.

All guests are provided with front door keys giving 24 hours access to the premises.

## ARRIVAL & CAR PARKING

Double entrance gates open at all times give access to our private car park outside the front door.

The car park is block paved and flat throughout

No marked parking bays but ample room for all guest vehicles.

On arrival help with luggage is provided on request.

The village centre is 2/3 minutes walk away.

## MAIN ENTRANCE & RECEPTION

The front door, 82cm wide has one step approximately 13cm (5in) high and a second step approximately 13cm (5in) high over the threshold into the porch 1.6m x 1.6m. A second doorway 83cm wide leads into the hall way where seating is provided.

## PUBLIC AREAS

The hallway contains the staircase to the first floor guest bedrooms. All steps are 16cm high. Two steps lead to the first landing followed by 12 steps leading to a second landing with a further 3 steps onto the upper hallway. The stairway and landings have a hand rail from top to bottom.

All rooms en-suite and there is no public WC. All public areas have good colour contrast and are well lit.

### GUEST LOUNGE

The conservatory/guest lounge is entered from the front porch with a 4cm high step over threshold. Hospitality facilities with comfortable seating, flat screen digital TV with Freeview together with a selection of magazines, books and local publications. The lounge also gives access to the rear garden and patio.

### DINING ROOM

Breakfast is served from 0800 to 0900 daily with earlier times by request. A breakfast menu is available in each of the guest bedrooms. Special diets can be catered for on request. Each room has its own individual table and dining chairs.

### BEDROOMS

All guest bedrooms are situated on the first floor and accessed via the stairway in the entrance hallway.

All guest bedrooms have their own en-suite facilities which contain shower gel/shampoo, conditioner and liquid soap dispensers.

Oil fired central heating throughout with thermostatically controlled radiators and wall mounted electric convector heaters.

All bedrooms contain two upright chairs, hospitality tray, mini fridge, flat screen digital TV with Freeview and remote control, radio alarm clock, electric hair dryer, bedside tables, bedside lamps, central overhead wall light with switch, central room light, wardrobes and chest of drawers.

### DOUBLE ROOM 'PUFFIN'

Entrance door is 78.5cm wide en-suite door is 76.5cm wide.

Bed 1 x 4' 6" double with access available from either side.

En-suite contains standard height WC, hand basin, electric shaver point and 900 x 900mm shower unit entered through folding door with 10cm step up.

### TWIN ROOM 'LIFEBOAT'

Entrance door is 78cm wide en-suite door is 77cm wide.

Beds 2 x 3' single beds which can be accessed from either side.

En-suite contains standard height WC, hand basin, electric shaver point and 760 x 760mm shower unit entered through folding door with 10cm step up.

### DOUBLE ROOM 'LIGHTHOUSE'

Entrance door is 79cm wide en-suite door is 73.5cm wide.

Bed 1 x 4' 6" double which can be accessed from either side.

Plug adaptor for use with electric shaver available.

En-suite room contains standard height WC, hand basin and 900 x 900mm corner shower entered through sliding doors.

## ADDITIONAL INFORMATION

Pre ordered pack lunches available at extra charge.

Secure storage for cycles and other sporting equipment.

Iron and ironing board available on request.

Fire evacuation notices which are displayed in all guest bedrooms show details of action to be taken and all escape routes.

We close on 30<sup>th</sup> November and re-open 01<sup>st</sup> February each year.

Any complaints should be brought to the attention of the management at the time and prior to departure for possible resolution.

A deposit equal to the cost of one night's accommodation in a double room is required per room with each booking. This may be returnable at the discretion of the management dependant upon circumstances.

## CONTACT INFORMATION

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